



# Let's Play Piano Studio Policy

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## Introduction

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Welcome to Let's Play Piano Studio! We are dedicated to helping students discover the music within them. This document outlines our studio policies to ensure a clear understanding and a smooth learning experience for everyone.

## Lesson Information

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### Duration Options

Lessons are available in 30, 45, or 60-minute sessions. For accelerated progress, students may consider scheduling multiple lessons per week.

# Tuition and Fees

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## 12-Lesson Packages

We offer lesson packages to provide structure and commitment to the learning process. \* **30-minute lessons:** \$555 (Recommended for students aged 7 and under) \* **45-minute lessons:** \$680 \* **60-minute lessons:** \$925

## Single Lesson Rates

Individual lessons can be purchased based on availability. \* **30-minute lesson:** \$55 \* **45-minute lesson:** \$65 \* **60-minute lesson:** \$85 Note: Single lessons must be scheduled and completed within one month of purchase.

## Attendance and Missed Lessons Policy

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Consistency is crucial for musical development. Please adhere to the following policy regarding attendance and missed lessons: \* **Notification:** To cancel or reschedule a lesson, please provide at least 24 hours' notice to Carlos Cabrera. \* **Grace Period:** A 10-minute grace period is permitted after the scheduled lesson start time. Lessons will be forfeited if the student arrives later than this period. \* **Excused Absences:** Students taking one lesson per week are allowed one excused absence per 12-lesson cycle. Students taking two lessons per week are allowed two excused absences per cycle. Notice must still be provided as per the notification policy. \* **Additional Absences:** Any absences beyond the excused limit will not be eligible for credit or rescheduling. \* **Make-Up Lessons:** When an absence is excused with proper notice, a make-up lesson may be scheduled. Make-up lessons must be completed within the same week as the originally scheduled lesson, subject to instructor availability. Unused make-up opportunities expire at the end of that week.

## Payment Terms

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- **Package Payment:** Full payment for a 12-lesson package is required within one week of registration to secure your time slot.
- **Renewal Payment:** Payment for subsequent 12-lesson packages is due by the final lesson of the current package.
- **Payment Methods:** Payments can be made via:
  - Zelle: carlisio21@gmail.com (Preferred)
  - PayPal: Please note that PayPal payments are subject to a 3.49% processing fee.
- **Late Enrollment:** Lessons purchased after a cycle concludes will be applied to the start of a new 12-lesson cycle.

## Technology Requirements (for Online Lessons)

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- **Equipment:** Students are responsible for ensuring their computer, internet connection, and any required software (e.g., Zoom) are fully functional prior to each scheduled online lesson.
- **Technical Issues:** Lesson time lost due to technical difficulties originating from the student's end cannot be credited or rescheduled.

## General Terms & Conditions

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1. **Non-Payment:** Failure to submit payments on time may result in the suspension of scheduled lessons.
2. **Refunds:** Please note that Let's Play Piano Studio does not offer refunds for missed, unused, or canceled lessons, whether purchased as single lessons or part of a package.
3. **Termination of Lessons:** The studio reserves the right to terminate lessons due to inappropriate student conduct, persistent non-payment, or repeated poor attendance.

4. **Liability Waiver:** Let's Play Piano Studio, including its instructors, is not liable for any personal injury sustained or equipment issues encountered by students during lessons or personal practice time.

## Contact Information

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Should you have any questions regarding these policies or your lessons, please do not hesitate to contact us. Visit our website: [www.letsplay.nyc](http://www.letsplay.nyc)

## Acknowledgment and Agreement

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By signing below, the student (or parent/guardian if the student is a minor) and the instructor acknowledge that they have read, understood, and agree to abide by the terms outlined in this Studio Policy.

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**Student/Parent Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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**Instructor Name:** Carlos Cabrera

**Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_